



***Handover Report: Taking a  
Leadership Role in Improving  
Patient Care!***

**Lynnette McCarthy Woodrow BN RN**



***Leadership***

**Influencing Relationship  
Between Leader and Follower  
To Create Outcomes / Changes  
That Reflect a Common Purpose**

**Daft, 2007**



## *Healthcare Today*

- **Increased Technology**
- **New Care and Treatment Modalities**
- **Dynamic**
- **Patient Population Changes**



## *Leaders and / or Management???*



## Management and / Leader

Management	Leadership
Concentrates on project admin, including reporting and plans	Looks for the essence of information from the reports
Accepts current constraints	Challenges current constraints
Works within the existing organisational structure	Identifies problems with existing structure and suggests alternatives
Relies on control	Inspires trust
Uses authority of the role to issue instructions	Uses persuasion and motivation to create the environment to follow instructions
Concerned with resources	Concerned with reasons
Concentrates on timeframe, budget and resources	Concentrates on reasons for project and benefits



## What to Remember.....

There are leaders who are not managers, just as there are managers who are not leaders. Never underestimate yourself based on your position!



## What Makes a Leader???

- **Integrity**
- **Honesty**
- **Trustworthiness**
- **Genuine Passion**
- **Vision**
- **Positive**
- **Enthusiastic**
- **Open-Mindedness**
- **Role Modeling**



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"I used to lead by example, but it was too much work."



## *Handover Report: Leading Change*



## *Handover Report and Leadership*

- **Identified a need for improvement**



*"I call my invention 'The Wheel,' but so far I've been unable to attract any venture capital."*

FORBES • November 1, 2004



## *Handover Report and Leadership*



- **Development**
  - **Focus Group**
  - **How-to**
  - **Champions**



## *Handover Report and Leadership*



- **Implementation**
  - **Role Models**
  - **Positive**
  - **Enthusiastic**
  - **Conflict Managers**
  - **Counselors**
  - **Crisis Managers**
  - **Experts**



## *Handover Report and Leadership*

- **Evaluation**
  - **Feedback**
  - **Revisited**
  - **Champions for Change!**



## *Handover Report and Leadership*

Moving it forward.....

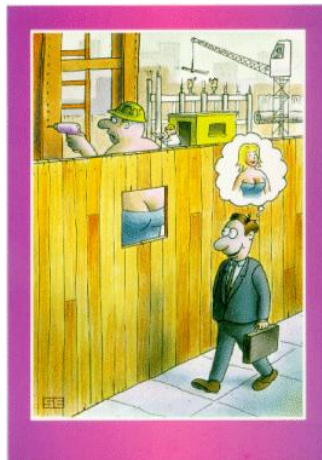


**Nothing limits achievement like small thinking. Nothing equals possibilities like unleashed thinking.**

**William Arthur Ward**



***Never underestimate the power of positive thinking!***



*Questions?*



**Thank You!**



## References

Daft, R.L. (2008). *The leadership experience (4<sup>th</sup> ed.)*. Mason, Ohio: South-Western.



## Contact Information

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